Cannot Access POS Files:

- A. Open PC Minder
 - 1. Click Product Mix tab



2. Click Forecast-Recall



- 3. Verify a list of days appear (if list of days do not appear immediately proceed to step B)
- 4. Choose the same day last week
- 5. Verify the POS file you choose opens properly

B. List of Days do not appear

- 1. Click on Settings, POS file directory—show POS file directory path
- 2. Verify it reads c:\out (if not proceed to C)



C. Change POS file directory location

- 1. Click on Settings,
- 3. Change POS file directory
- 4. Click on drop down and chose: c:\out
- 5. Click Save

Communication Settings	۲	Hour Sales Product Settings P
POS file directory location	Þ	Show POS file directory path
Language	•	Change POS file directory location
Currency	F	
Date Format	F	
Time Format	F	

Note if files (days) are still not showing; the data files are not being generated properly please call your POS vendor for support

